



UnderGround
Communications



Introduction

UG Comms (Pty) Ltd t/a UnderGround Communications (UGC) was formed in early 2015. The company is 100% Black Owned and Managed.

UnderGround Communications is an ICT Infrastructure Business offering services to Private and Public Sector Customers.

Our People and our Operations are guided by the principles of professionalism, integrity and empowerment and the company is totally customer focused. We measure our own success by our ability to add continuous value to our clients' business operations through the products, services and solutions delivered to our customers.

UnderGround Communications employs highly skilled professionals, with expertise in every product or service domain offered by the company as well as in project management and complex systems integration.

We are acutely aware of the shortage of critical IT skills, notably in the Public sector, and UnderGround Communications therefore adopted a deliberate strategy of ensuring that there is a significant amount of skills development and transfer on projects and engagements

Values



Vision Statement

UnderGround Communications' vision is become the market leader in the Supply and Implementation of Full Turnkey ICT Infrastructure Solution and Services to Municipalities, Municipal-owned entities, Telecommunication Networks and Companies, and Large Corporates in and around South Africa.

Mission Statement

UnderGround Communications' mission is to provide innovative, world-class and customer centric solution.

Values

- UnderGround Communications (Pty) Ltd core values are;
- Occupational Health and Safety - public and worker safety
 - Roads, public and private property integrity
 - Highest build quality standard both structurally and technologically
 - Rigorous Quality Management Procedures
 - Strict timeframe and budget

Technology is moving forward

Governance

UnderGround Communications has a zero tolerance to compliance and therefore subscribes fully to good corporate governance practices. Our dynamic and diverse team brings a wealth of business and technical knowledge and experience, exceptional track record of successful project and solution implementations, and takes a hands-on approach to leadership, management and direct involvement on client projects.

In order to succeed and deliver to our clients, we recognise the need for competent, highly skilled and motivated staff, and we make an effort to identify, recruit, develop and retain key talented staff

Economic empowerment

As a black owned and managed company, UG Communications understands the aims and need for a continuous Broad Based Black Economic Empowerment (BBBEE) focus in our own business and in our dealings with suppliers and partners. We are a Level 1 BBBEE company.



Our Services

OTDR

Based Remote Fibre Monitoring System

- Network Quality Monitoring System
- Outside Plant
- Fibre test insight

Storage

- Data Backup
- Data Archiving
- Data Replication

Network Solutions

- LAN/WAN Network design and installation,
- Cabling & Infrastructure,
- Installation of Enterprise Wi-Fi networks.
- VOIP/ PABX services

Hardware Solutions

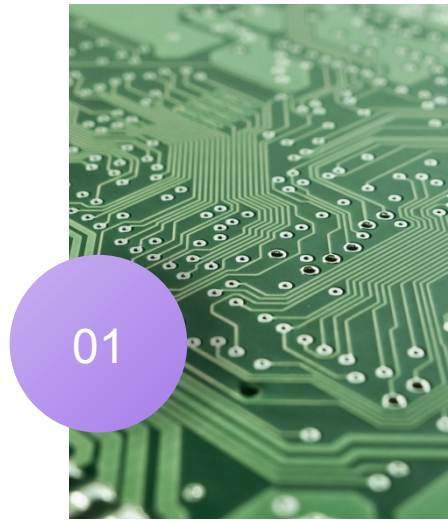
- Cabling and Wiring services
- Servers & configuration
- Computers
- Laptops
- Switches
- Firewalls
- Routers
- Fibre Remote Test Units
- Telephone Handset
- Printer Solution
- Hard Drive and More

Internet Hosting Solutions

- **Connectivity as a Service** –
- High speed Fibre, licensed
- microwave wireless and ADSL broadband
- Domain hosting
- Website hosting
- DSL broadband
- Hosted
- Skilled support email

Network Solutions

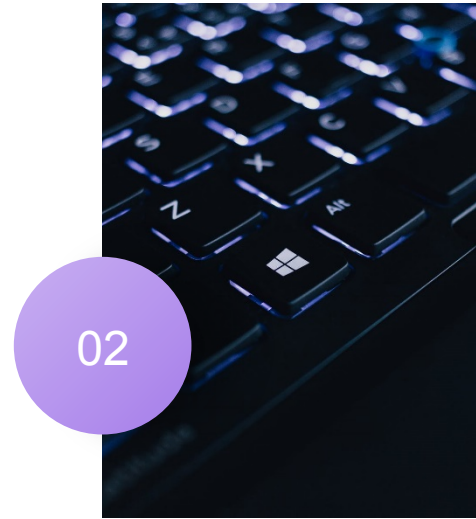
- End User Security
 - Server Security and VPN's
 - Governance and Advisory Consulting
 - Enterprise security architecture
 - Security frameworks, policies and processes
 - Information security awareness training
 - Information security resourcing
 - Identity and access management
 - Security intelligence
 - Security information and events management (SIEM)
 - 24/7 managed security incident response
 - Gateway security network access/admission control
 - Network security design, deployment and management
- Endpoint security management
 - Outsourced operations
 - Fully managed information network security operations
 - Mobile security
 - Enterprise mobility management
 - Compliance enforcement
 - Data security
- Data encryption at rest and in transit
 - Assurance
 - Security controls assessments information security
 - assessments and evaluation
 - Perimeter security
 - IP surveillance



ICT Services

ICT Consulting and Implementation Services

- Supply and implementation of ManageEngine Solutions
- The supply, commissioning and maintenance of ICT infrastructure and data centre technology products including prefabricated data centres
- Telecommunications services (Voice, VOIP, Managed PABX)
- Provision of consulting and programme management services
- Data security services, outsourcing and managed services
- Outsourcing and managed services



Microsoft Office Suite

- Windows Operation systems
- Office 365 Home or Business
- Microsoft Exchange
- Microsoft Server 2012
- Microsoft Lync
- Productivity applications and more



Software Services

- Manage Engine Software
- Active Directory management
- Helpdesk
- Analytics
- Applications Manager
- Desktop Management
- Network and Server Managements
- IT Security Management
- Cisco SmartNet
- Cisco Stealthwatch

Civil Fibre and Works

We adopt technology and adhere to strict internal procedures to give us high performance output. Our approach is to tailor make our systems in accordance to our customer requirements so that site administration or Health and Safety audits don't hinder our production time.

01

Customers we have serviced:

- City Of Johannesburg
- Huawei
- Metro Trading Company (MTC)
- Nyoni Projects
- CitiConnect Civils
- DataFusion
- Lesotho Electricity Company

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We offer the following Services:

- Civil, Fibre Optic Installations
- Last Mile Connectivity
- Horizontal Direction Drilling
- Fusion Splicing
- ATP Testing & Certification
- DCP Testing
- DIT Testing
- FTTx
- Surveying & 3d Scanning

Health and Safety

Our Health, Safety and Quality is managed internally by competent staff. All onsite quality assessments are managed internally adhering to Customer Standards and Requirements.

Health and Safety is the life line of UnderGround Communications. Each of the members are intimately involved in the upkeep of our QMS and Document Management procedures.

We keep all our Health and Safety documentation in the cloud and each of our Site Managers have access to live HS files via their tablets. Documents get uploaded daily to prevent the loss of documentation.

Our internal staff monitor documents which get delivered to a "Void" folder, each file is labelled in accordance of our ISO Document procedures and the administrators then file the documents in the relevant folders.

Our staff are fully aware of the consequences when not following our internal procedures and customers alike.

UnderGround Communications is dedicated to focusing on the following core components of our HS Policies.

- Quality Management
- Document Control
- Safety Audits
- Customer Compliance
- Staff Compliance
- QMS System Updates
- Representation

Planning Department

At UnderGround Communications, we pride ourselves on the fact that we have a full turnkey Planning Department.

We are able to deliver a full turnkey planning solution, from High Level Design, ROW Application Low Level Survey & Design including a complete BOQ, up to the compiling of the As Build Documentation as per the clients specification.

Our planning department management and team has a wealth of knowledge in this field as they have done planning work for Ericsson, MTN, Huawei, Vodacom and Plessey for FTTS, FTTH (GPON) & FTTB projects.

UGC (Pty) Ltd is capable of doing the following Planning Functions:

- High Level Design
- Solution Description
- Right Of Way Applications
- Low Level Survey & Design
- Complete Costing for Services & Materials
- Compiling of a Comprehensive Executable File for Implementation
- Fibre Logical, Blowing & Splicing Plans
- As Build Documentation as per Customer's Specifications



Our Clients



Our Partners



Contact Us

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Company Registration: 2015/090089/07

Vat Registration: 4570268757

Income Tax: 9935787151

UIF: 240788739

Good Standing: 990000998339

BEE: Level 1

Managing Director: Lerato Molefi